



Prepay Website Manual

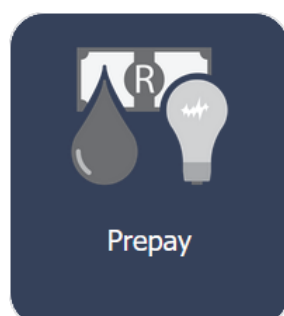
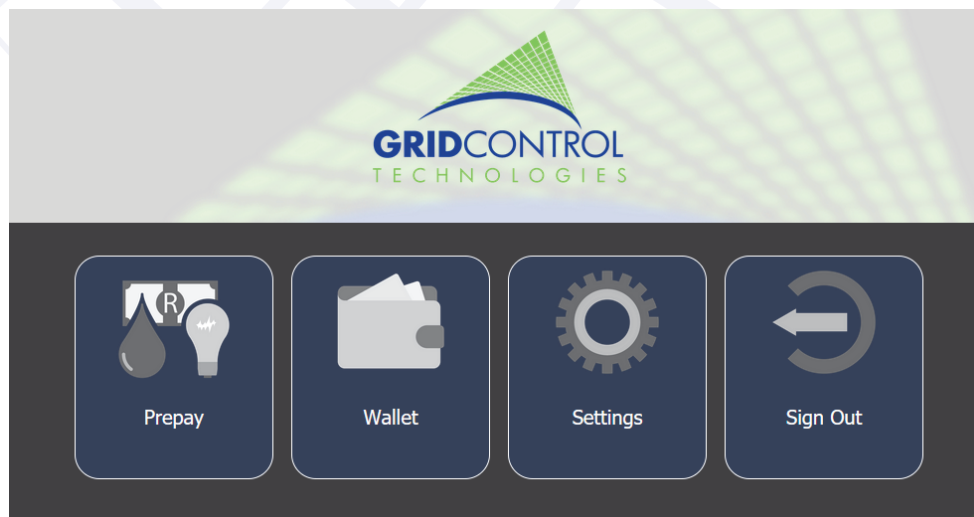
Utility Login

Username

Password

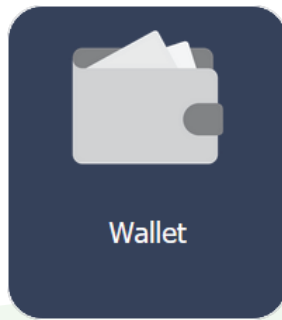
Sign In

Enter your Username and Password via SMS.



You can view the following:

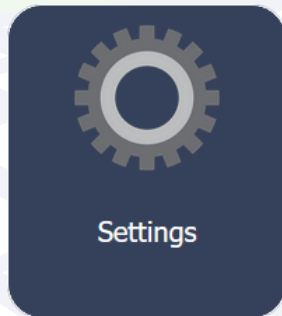
- Your available balance
- Your average consumption
- Your current usage
- Depletion forecast
- Year to date consumptions
- Readings
- Invoices



Wallet

You can view the following:

- Wallet Balance
- Transaction

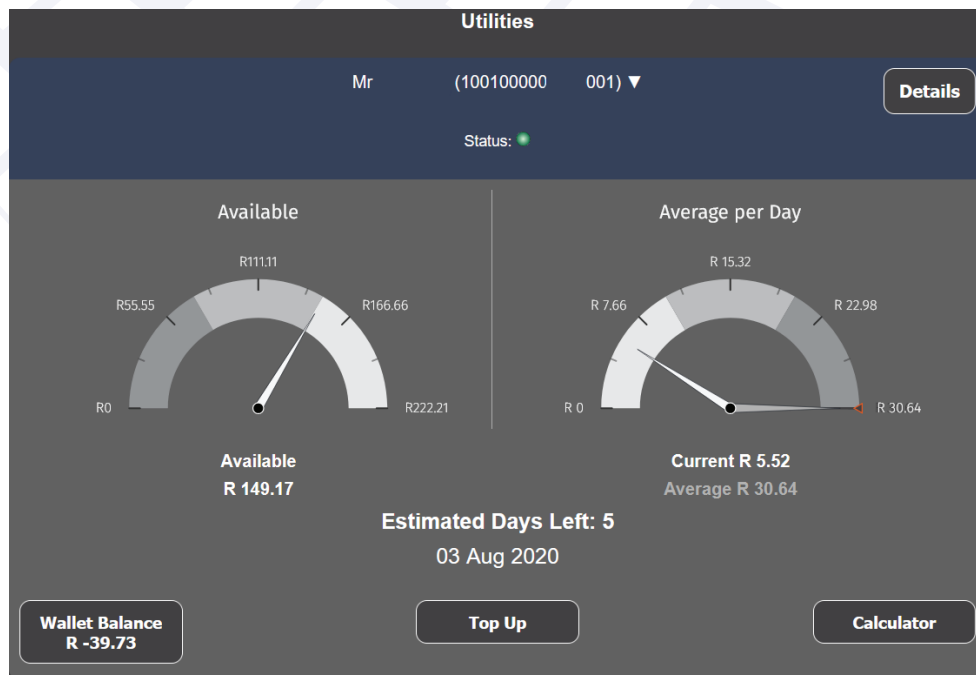


Settings

You can view the following:

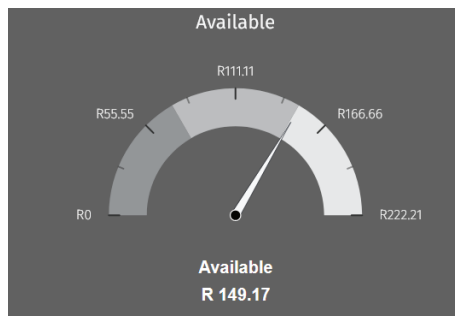
- You can change your password
- You can update your details

Prepay

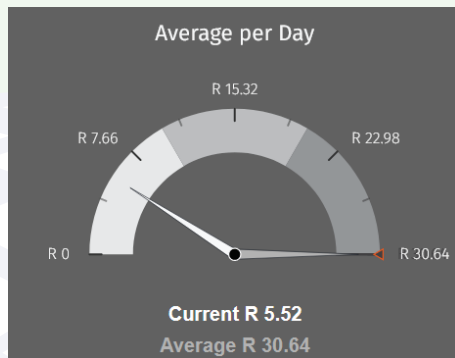


At the top:
Your personal information is displayed

Details: By selecting 'Details', you will be able to view more information regarding your consumption.



Amount available on your utilities



Current: From 00:00 to the time you opened the website, this will be your total charges, consumption and fixed charges for that day.

Average: Based on your consumption and fixed charges this will be your average consumption.

Wallet Balance
R -39.73

This might be that you used the emergency top up bank charges that is outstanding.

Estimated Days Left: 5
03 Aug 2020

Based on your consumption and fixed charges this will be the indication of when you may run out if you do not top up your utilities.

Top Up

Selecting Top Up will indicate your different payment methods and options.

Wallet Payment Methods

Mr NC Motla (1001000004169001) ▼

Standard Bank

Account Type: Current
Account Number: 332655083
Branch Code: 51001
Reference Number:

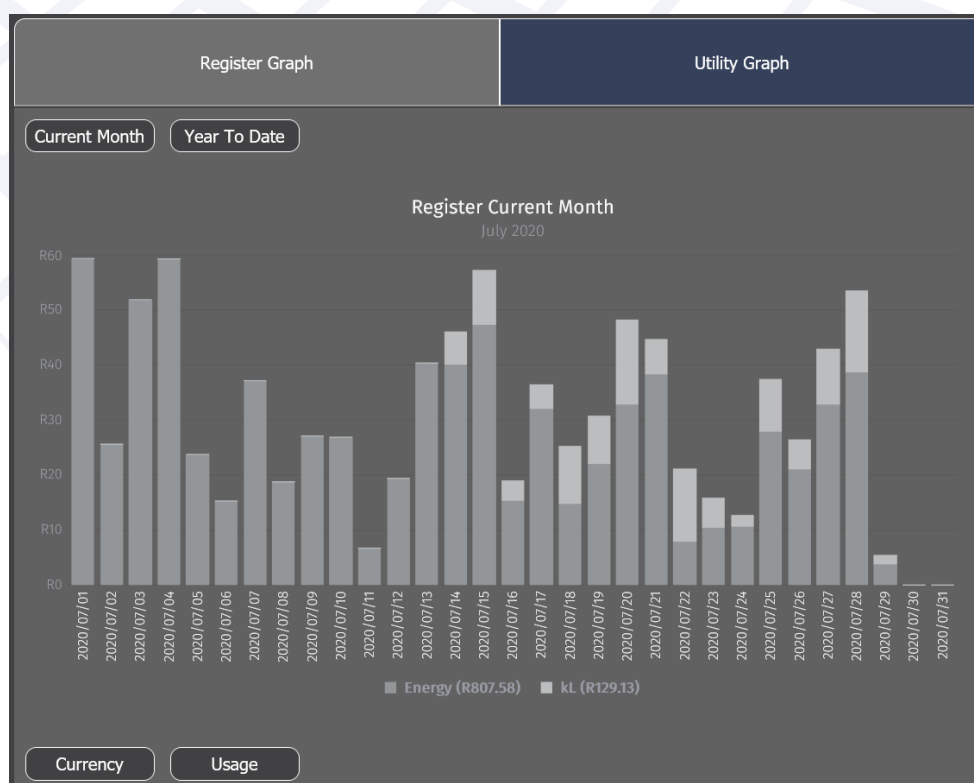
Calculator

Forecast Calculator	Utilities Calculator Usage	Utilities Calculator Amount
Forecast Calculator		
Input		Calculation
Average Usage per Day R 30.64		Average per Month R 919.20
Months 1		Estimated Amount R 919.20

This tool can be used to assist you with calculating your budget.

Details

- Once the details button has been selected, the current months consumption is displayed
- Transaction Summary for the current months
- Readings Information
- Financial Receipts
- Financial Invoice



Register Graph

The current month's consumption graphs per day.

The dark grey is electricity, light grey is water.

By default the consumption is in currency. If you want to see kWh or kL you need to select 'Usage'.

Move the mouse indicator over the cylinders to view the amounts used per day.

A per hour consumption can be viewed when you click on the specific cylinder.

■ Energy (R807.58) ■ kL (R129.13)

The total amount used for the current month.

Year To Date

You will be able to see more than one month consumption.

Utility Graph

Your consumption combined if you have water and electricity.

Transaction Summary

Transaction Summary Current Month		Readings Information	Financial Receipt	Financial Invoice	
Utility	Transaction Type	Detail	Nett (R)	VAT (R)	Amount (R)
Utilities	Redeem Credits	Energy	-703.89	-105.60	-809.49
Utilities	Additional Levy	COJ Capacity Charge	-154.84	-23.28	-178.12
Utilities	Redeem Credits	kL	-112.25	-16.88	-129.13
Utilities	Additional Levy	COJ Water Demand Levy	-27.02	-4.01	-31.03

Total Charges for the month.

Readings Information

Transaction Summary Current Month		Readings Information	Financial Receipt	Financial Invoice
Meter Number	Register	Reading Date	Status	Reading
1214131071660	Energy	2020/07/29 11:02	●	19756.12
C-JKT3161	kL	2020/07/29 10:48		583.71

Meter numbers, Reading Dates and Readings are displayed on this page.

Financial Receipt

Transaction Summary Current Month		Readings Information	Financial Receipt	Financial Invoice
Date	Wallet	Document Nr	Amount	Details

Payments made will be displayed with the date and amount.

Financial Invoice

Transaction Summary Current Month		Readings Information	Financial Receipt	Financial Invoice		
Date	Wallet	Invoice Nr	Nett (R)	VAT (R)	Amount (R)	Details

On Completion of a full month you will be able to print an Invoice that will indicate the consumption and charges for the month.